

CLEARS TRAINING REPORT  
2008 - 2009

DATE	CHAPTER	TOPIC	PRESENTOR	COMMENTS	RATING	FEE	VIDEO
Jan 08	Inland	Crucial Conversations	Gordon Van Cleve, LCSW 1615 Orange Tree Lane, Ste. 101 Redlands, CA 92374 909-307-3240 <a href="mailto:G.VanCleve@CAEAP.com">G.VanCleve@CAEAP.com</a>	Very well organized; good speaker; suggestions for conducting crucial conversations i.e. redirecting emp. behavior/conduct; not enough time allotted; BEST speaker; very valuable training; all 5's	Excellent	No	No
Feb 08	Superior	DVROS Restraining Order Interpretations and updates.	Peggy Kelly/DOJ/RETIRED P.O. Box 903387 Sacramento, CA 94203 <a href="mailto:peggy.Kelly@doj.ca.gov">peggy.Kelly@doj.ca.gov</a>	Instructor dynamic and provided excellent training	Excellent	No	No
Feb-08	Northern	DVROS	Alina McCannally/DOJ	2 hrs. allotted for presentation/finished in 1; should present more info than what is on PowerPoint; just read from slides; speak louder/repeat audiences questions; a lot of information not presented well in too short of time	Good	No	No
Feb-08	Inland	Strategies for Responding and Diffusing Hostile Encounters	Chief David Gullo Campbell Police Department PO Box 824 Campbell, CA 408-718-0001 <a href="mailto:peteegu@aol.com">peteegu@aol.com</a>	Gives employees, including managers and supervisors skills to recognize and identify ways to respond to potentially violent individuals in the workplace by recognizing threats, staying calm and getting help. Very interactive session; many questions and answers. Well done	Excellent	No	No
Mar -08	Border	ARJIS - Data Entry	Terri Mackey San Diego County SO 9621 Ridgehaven Ct. San Diego, CA 92193-9063 959-974-2154 <a href="mailto:terri.mackey@sdsheriff.org">terri.mackey@sdsheriff.org</a>	Subject matter expert on ARJIS - the San Diego countywide system; good handouts and cheat sheets; applicable only to all San Diego agencies	Excellent	No	No
Mar-08	Inland	The A.I.R. of Personal Safety	Dan Jordan, Infotainer 27209 Bidwell Ln Valencia, CA 91354 661-313-6255 <a href="mailto:Dan@infoMagic.Biz">Dan@infoMagic.Biz</a>	Very entertaining; good interaction; great speaker; always entertaining and serious about teaching personal protection; applies to work and everyday life; great info; loved it.	Excellent	No	No
Mar-08	Southern	COPLINK Project	Sgt. Tab Rhodes	Mostly positive comments; no handouts	Good	No	No

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Apr-08	Inland	Understanding the Public Records Act  Review of public records act and overview of cases presenter has handled	Andrew Jared, Attorney Alvarez, Glassman & Colvin 505 S. Garey Ave. Pomona, CA 91766 909-620-2071 <a href="mailto:andrew_jared@ci.pomona.ca.us">andrew_jared@ci.pomona.ca.us</a>	Mostly positive comments; no handouts; offered to email PowerPoint presentation; good review; knowledgeable about subject; helpful	Excellent	No	No
Apr-08	Northern	VCIN	Lee Tuimanu'a - DOJ	No training report submitted		No	No
Apr-08	Southern	Public Records Act	Gregory Palmer Jones & Mayer 3777 N. Harbor Blvd. Fullerton, CA 92835 714-446-1400	Comments very positive	Excellent	No	No
Jun-08	Southern	Rap Sheet Interpretation and Warrants	Deputy Keith LeBrun LASD	Wow! Incredible! This guy was fantastic; I've never been to a better presentation; Excellent & knowledgeable; I learned a lot; good speaker & handouts; knows the answers	Excellent	No	No
Jun-08	Inland	Employee Privacy Rights Employees right to privacy/ California Constitution/HIPPA	Jim Nunn San Bernardino SO (retired) 1881 Business Center Drive, Ste. 11 San Bernardino, CA 92408 909-313-7831 <a href="mailto:janeartz@yahoo.com">janeartz@yahoo.com</a>	Positive comments; lack of handouts and PowerPoint presentation	Excellent	No	No
Jun-08	Northern	Tattoos, Piercings and Dress Code	Jack Hughes & Cepideh Roufougar Cassidy, Liebert & Whitmore 153 Townsend Street, Suite 520 San Francisco, CA 94107 (415) 512-3000	Excellent presentation of a topic very relevant w/many of today's workforce; great job answering questions and giving real world examples; excellent speakers very interesting topic	Excellent	No	No
Jul-08	Inland	Records Retention  Laws, regulations and practices for retention and destruction of police records	Joe Surges Concord Police Department 1350 Galinda St. Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	good handouts that included pertinent information as well as corresponding penal codes, W&I Codes, H&S Codes, and gov't codes. Excellent, but more time was needed	Excellent	No	No

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Jul-08	Northern	Crime Free Multi-Housing	Robyn Berlin, Officer Fremont Police Department 2000 Stevenson Blvd. Fremont, CA 94537 510-790-6851 <a href="mailto:Rberlin@ci.fremont.ca.us">Rberlin@ci.fremont.ca.us</a>	mostly excellent; much more info than expected; very beneficial, would be a great topic at CLEARs seminar; great delivery; very impressive program; speaker had contagious passion; one of the best presentations seen	Excellent	No	No
Jul-08	Border	Juvenile Records Sealing  Info on sealing process from the probation and court perspective	Mary Garcia San Diego Probation Department	good interaction and ideas between law enforcement and court/probation	Good	No	No
Jul-08	Southern	TRO's Online  TRO-Web and Restraining Orders	Keith Gibbons, Deputy Los Angeles SD	Excellent PowerPoint; very informative; experience and training skills excellent; organized, concise and very professional well presented and good information	Excellent	No	No
Aug-08	Inland	Identify Theft	Farlan Clutters, Detective Ontario Police Department 2500 S. Archibald Ave. Ontario, Ca 91761 <a href="mailto:felutters@ontariopolice.org">felutters@ontariopolice.org</a>	Case studies, short stories; precautions; interesting case studies presented as well as useful tips; excellent comments; did not have handouts	Excellent	No	No
Aug-08	Southern	Conflict Resolution	Anutza Bellissimo	mixed reviews; out of 26 - 5 were poor; 8 were fair; 8 were good; and 5 were excellent; slow getting to the point; repeats a lot of info; discusses issues w/out solutions, lengthy w/no clarification jumped around a lot; hard to follow; not tailored for records; excellent trainer; needed more time	Fair	No	No
Sep-08	Inland	Admin Per Se Forms  How to complete, errors, problems, omissions and the impact on DMV	Queen May DMV - San Bernardino office	Handouts provided. Most evaluations were ranked 5. Some negative: not a good trainer - info not explained well; hard to understand; better for officers not records; not responsive to questions. Positive: very knowledgeable; best DMV I have had; very helpful; good info for officers, clear explanations, informative	Good	No	No

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Nov-08	Inland	Building Team Cohesion  Provide insight into how effective teams rely on good communications skills; differences in personalities and how to make them work for you	Gordon Van Cleve, LCSW Community Action EAP, Inc. 1615 Orange Tree Lane, Ste. 101 Redlands, CA 92374 909-307-3240 <a href="mailto:G.VanCleve@CAEAP.com">G.VanCleve@CAEAP.com</a>	9 out of 11 evaluations were 4 and 5; This training will definitely assist me in my assignment; very informative; great speaker very useful work-related tools	Excellent	No	No
Nov-08	Southern	Budgeting: How to get What You Want!	Paul Guidersson City of San Clemente	made budget really informative; better than I expected; great speaker; enjoyed audience participation; dry subject, but speaker made it thoroughly enjoyable; good reference to help with upcoming budget	Excellent	No	No

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Jan-09	Border	Public Records Ac/Subpoenas	Joe Surges Concord Police Department 1350 Galinda St. Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	great subject and great trainer; makes it easy to understand; very knowledgeable always a good subject	Excellent	Travel	No
Jan-09	Inland	Crime Guns Provided numerous handouts, including DOJ bulletins, that outline concept of "crime guns". Guns as traced to determine previous and current owners. Training outlined benefits of system as well as determining each agencies use level.	Steve Fortney US DOJ/ATF <a href="mailto:Steven.B.Fortney@USDOJ.GOV">Steven.B.Fortney@USDOJ.GOV</a>	13 out of 20 were ranked 5's across all categories; rest were 3 or 4. comments: very dry subject; a little more connection between accessing actual CLETS entry would have been helpful; not as applicable to Records; would have liked PowerPoint printed out; very informative; provided good resource and contact info; excellent information.	Excellent	No	No
Jan-09	Central	Supervisory Skills For First Line Supervisor/Manager PowerPoint/handouts Discussed supervisor role as problem solver/delegator/communicator/disciplinarian; also laws to be aware of	Frances Rogers Liebert Cassidy Whitmore 5701 N. West Avenue Fresno, CA 93711 559-256-7800 <a href="mailto:frogers@lcwlegal.com">frogers@lcwlegal.com</a>	extremely helpful in offering guidance on how to respond to day-to-day issues; role playing; highly recommend	Excellent	No	No
Feb-09	Central Coast	Leadership asked us definition our definition of a leader. Then had a group discussion. What do we expect from a leader; what is their role; broke into groups	Lt Alex Altavilla Santa Barbara PD 805-897-2397	It was great to be able to get involved in training instead of just having someone get up and talk; we learned a lot	Excellent	No	No
Feb-09	Central	DMV Registration/DL PowerPoint and handouts given	Craig Collins DMV PO Box 932345, M/S H-171 Sacramento, CA 94232 916-657-6778 <a href="mailto:Ccollins@DMV.CA.gov">Ccollins@DMV.CA.gov</a>	gave real life examples while providing basic knowledge needed for interpretation Speaker extremely knowledgeable in areas presented; very personable and accommodating to our needs	Excellent	No	No
Mar-09	Central	Subpoena Processing Subpoena Duces Tecum, Deposition Subpoenas, civil and criminal	Melissa Roark Bakersfield PD 1601 Truxtun Ave. Bakersfield, CA 93301 661-852-2158	outstanding with handouts and power-point presentation and flow chart explaining the process. A city attorney was on hand to assist with questions	Excellent	No	No

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Mar-09	Inland	Leadership presenting real life experiences and examples	Assistant Chief Eddie Garcia UCR PD	of 23 evaluations - 22 Excellent 1 ok we need him back; great story teller; instructional, very pleasant to listen to; not just test book; everyday situations; kept your interest; very down to earth	Excellent	No	No
Apr-09	Inland	Records Retention and Destruction in depth explanation of PC and W&I codes of sealing records 11357b purge; shared what should be in ordinance	Joe Surges, Records Manager Concord PD 1350 Galinda St. Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Excellent information; worthwhile training; clear and concise; good handouts; common sense approach; No negative comments.	Excellent	Travel	No
Apr - 09	Central Coast	Gang Suppression and how to recognize a gang related report explained how Santa Maria handles gang problem.	Dan Cohan Santa Maria Police Gang Suppression Unit 222 E. Cook Santa Maria, CA 93454 805-928-3781 ext. 246 <a href="mailto:dcohen@ci.santa-maria.ca.us">dcohen@ci.santa-maria.ca.us</a>	overall a good presentation; learned a few things about gangs and how to act around them; a few things to look for in a report that may not be labeled gang related	Good	No	No
Apr - 09	Superior	Rap Sheet Interpretation, SRF, MUPS, Automated Archives, Agency CLETS Coordinator, DOJ Updates	Greg Truax DOJ Field Operations Program PO Box 903427 Sacramento, CA 94203-4270 916-227-3463 <a href="mailto:greg.truax@doj.ca.gov">greg.truax@doj.ca.gov</a>	overall score: 18 5's/1 4 I enjoyed presentation/update of info; very interesting; will be used at dept; valuable training; Greg an asset to DOJ; great instructor; keeps a dull subject interesting; best CLETS class attended;	Excellent	No	No
May - 09	Central	Building Team Cohesion Through Effective Communication geared for those in a supervisory position; however, does offer one for co-workers; learn how to communicate with one another	Gordon VanCleve Community Action EAP 1481 Ford Street, Suite 201 Redlands, CA 92374 1-800-777-9375 <a href="mailto:g.vancleve@caeap.com">g.vancleve@caeap.com</a>	Highly recommend; extremely motivating; kept everyone's attention by using own personal experiences and giving real life; situations to incorporate into your own life; no PowerPoint but handouts and open dialogue among attendees	Excellent	Travel	No
May - 09	Inland	Chasing the Dots Provide insight into how Records data is utilized by Crime Analysis in creating mapping/projections as well as identifying patterns, trends, and hot spots.	Rebecca Gibson, CCIA Riverside PD 951-353-7605 <a href="mailto:rgibson@riversideca.gov">rgibson@riversideca.gov</a>	Good info; very interesting; speaker well informed and very well prepared; no handouts; interesting but not applicable to my position	Good	No	No

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May - 09	Border	Active Shooter Preparedness for The workplace	Chief Ronald Hackenburg Cal State San Marcos PD 441 La Moree Rd San Marcos, CA 92069 760-750-4564 <a href="mailto:rhackenburg@Csums.edu">rhackenburg@Csums.edu</a>	Excellent training; use of PowerPoint and video; enjoyable speaker; very knowledgeable; training very useful in day to day life	Excellent	No	No
June - 09	Central Coast	Public Records Act basic public records act info and discussion	Roy Hanley Hanley & Fleishman, LLP 8930 Morro Road Atascadero, CA 93422 866-262-4529 <a href="http://www.hflegal.net">www.hflegal.net</a>	overall, interesting and informative; needed better handouts	Excellent	No	No
June - 09	Central	DOJ Validation/Audits What to expect when audited by DOJ. Described audit process and what specific info they are looking for. Described validation procedures and how to respond	Darcee Jouganatos Department of Justice PO Box 903427 Sacramento, CA 94203-4270 916-227-3747 <a href="mailto:darcee.jouganatos@doj.ca.gov">darcee.jouganatos@doj.ca.gov</a>	Presentation upbeat and informative; ample time allotted for training (2 hrs); very receptive and open to questions or comments; distributed business card to everyone	Excellent	No	No
June - 09	Border	Marsy's Law Training on the new Marsy's Law and how it affects Law Enforcement Agencies	Laura Tanney Deputy District Attorney San Diego Co District Attorney <a href="mailto:Laura.tanney@sdccda.org">Laura.tanney@sdccda.org</a>	Explained law well; a lot of questions and answers; samples of the DA Marsy's Law brochures and a PowerPoint handout.	Excellent	No	No
July - 09	Inland	Sworn/Civilian Working Relationships Training directed toward improving working relationships between civilian and sword personnel	Chief Dave Gullo (retired) Campbell PD 408-718-0001 <a href="mailto:peteegu@aol.com">peteegu@aol.com</a>	good information; very interesting; excellent presentation; glad he made some changes; loved him as always; a little too short for a paid speaker; no handouts	Excellent	Yes \$200	No
July - 09	Border	San Diego Sheriff's NetRMS demo of new system which could be used county wide	Lloyd Muenzer San Diego County Sheriff's	very informative; got all my questions answered; good PowerPoint; hands on demo	Good	No	No