



**CLEARs TRAINING REPORT**  
**2005-2008**

PRESENTER	TOPIC	FEE	CHAPTER	RATING	MO/YR	VIDEO
Hazel Palache Mind Mastery Coaching 4570 Van Nuys Blvd, #449 Sherman Oaks, CA 91403 818-972-4415 <a href="mailto:hazel@mindmasterycoaching.com">hazel@mindmasterycoaching.com</a>		No	Southern	Excellent		
Roblyn Oles	JUS8715 Training	No	Central	Excellent		
Special Agent Wendell Roberts DOJ Bureau of ATF 888 S. Figueroa, suite 1170 Los Angeles, CA 90017 213-534-5112 <a href="mailto:Wendell.Roberts@atf.gov">Wendell.Roberts@atf.gov</a>	Crime Gun Overview Alcohol,Tobacco & Firearms	No	Southern	Excellent		
Pam Pauly DOJ Firearms Division P. O. Box 820200 Sacramento, CA 94203 916-227-2153 <a href="mailto:pam.pauly@doj.ca.gov">pam.pauly@doj.ca.gov</a>	Crime Gun Overview/ Alcohol,Tobacco & Firearms	No	Southern	Excellent		
Patrick Hassey, DOJ, Wanted Persons Unit 4949 Broadway, rm G257 Sacramento, ca 95820 916-227-3689 <a href="mailto:patrick.hassey@doj.ca.gov">patrick.hassey@doj.ca.gov</a>	Wanted Persons Unit	No	Southern	Excellent		

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Sgt. Charles Deakins Santa Ana Police Department 60 Civic Center Plaza, Santa Ana, CA 92702	Tactical Communications	No	Southern	Excellent		
Sgt. Bob Pruitt San Bernardino County Sheriff 655 East Third Street San Bernardino, CA 92415 909-387-3726 <a href="mailto:rpruitt@sbcasd.org">rpruitt@sbcasd.org</a>	Professional Standards	No	Inland	Excellent		
Ret. DC Tom Frost 15043 Oak Creek Rd Prather, CA 93651 559-323-7874 <a href="mailto:fro538@aol.com">fro538@aol.com</a>	Leadership and Ethics	No	Central	Very Good		
Joe Surges Concord Police Department <a href="mailto:joseph@cpd.ci.concord.ca.us">joseph@cpd.ci.concord.ca.us</a>	Release/Purge/Destruction of Records	No	Central	Excellent		
Rudy Mask Department of Justice	Rap Sheet Interpretation	No	Central	Very Good		
Lt. Rocky Costa So Cal. High Tech Task Force 11515 S. Colima Rd #M-104 Whittier, CA 90604 562-347-2602 <a href="mailto:rjcosta@lasd.org">rjcosta@lasd.org</a>	Identity Theft	No	Inland	Excellent		

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Joe Surges Concord Police Department 1350 Galindo St Concord, CA 94520 925-671-3005 <a href="mailto:joseph@cpd.ci.concord.ca.us">joseph@cpd.ci.concord.ca.us</a>	Purging/Record Sealing/Destruction	No	Northern	Excellent		
Susan Aro Fremont Police Department 2000 Stevenson Blvd Fremont, CA 94538 510-790-6991 <a href="mailto:saro@ci.fremont.ca.us">saro@ci.fremont.ca.us</a>	Making Meeting Work	No	Northern	Excellent		
Jay Wickman Department of Motor Vehicles	Dmv Registration	No	Inland	Excellent		
Zeta Engel Placer Co. Organizational Develop Placer County 11484 B Avenue Bldg. 109A Auburn, CA 95603 530-866-5281 <a href="mailto:zengel@placer.ca.gov">zengel@placer.ca.gov</a>	Employee Discipline	No	Northern	Excellent		
Deborah Deras & Adoley Odubton Synergy Unlimited P. O. Box 11677 Marina Del Rey, CA 95820 310-945-5651 <a href="http://www.synergyunlimited.net">www.synergyunlimited.net</a>	Achieving more with ease	No	Southern	Excellent		

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Dan Jordan, Infotainer 27209 Bidwell Lane Valencia, CA 91354 661-296-9891 <a href="http://www.infomagic.biz">www.infomagic.biz</a>	The Magic to Balancing Stress	Yes	Southern	Excellent	Aug-05	
Chris Keeling, Detective 501 W. Lancaster Blvd Lancaster, CA 93534 661-940-3837 <a href="mailto:cdkeelin@lasd.org">cdkeelin@lasd.org</a>	Gangs in LA County	No	Southern	Excellent		
Wendy Getty County Counsel, Solano County 675 Texas Street., Suite 6600 Fairfield, CA 94533 707-784-6140	Building Blocks of Personnel Mgmt.	No	Northern	Excellent		
Kim Greve San Bernardino Juvenile Court Melissa More, Riverside DA 860 E. Gilbert Street San Bernardino, CA 92415 <a href="mailto:kgreve@courts.sbcounty.gov">kgreve@courts.sbcounty.gov</a>	Juvenile Warrant/Court Update	No	Inland	Very Good		
Joe Surges Concord Police Department 1350 Galindo Street Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Legislative Update	No	Northern	Excellent		

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Chief Joe De Ladurantey Irwindale PD 5050 Irwindale Irwindale, CA 91706 626-430-2240	The music of Leadership	No	Southern	Excellent		
Rudy Mask DOJ	DOJ updates	No	Central	Very Good		
Joe Surges Concord Police Department 1350 Galindo Street Concord, CA 94520 925-671-3005 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Public Records Act / Release of Records	No	Central	Excellent		
Jacqueline Robertson 430 E. 6th Street Beaumont, CA 92223 951-769-3338 <a href="mailto:jacqueline_99@msn.com">jacqueline_99@msn.com</a>	How to Deal with Life's Unexpected Challenges	Yes	Southern	Very Good		
Deborah Ramos, LASD - Walnut Sta. Roz Vinson, Riverside PD 4102 Orange Street Riverside, CA 92506	A time for Sharing about your Agency	No	Inland	Very Good		

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Mr. Marty Larsen	Principal Based Leadership	No	Superior	Excellent	Nov-05	
Eclipse Solutions/Microsoft (916) 939-2284 <a href="mailto:marty@mlarsen.com">marty@mlarsen.com</a>	Comments: a corporate worlds point of view; It is unfortunate that law enforcement agencies the corporate policies in dealing with disgruntled emp's, long discussion time would have been nice.					
<b>2006</b>						
Ray Stigers, Fraud Investigator Fontana Police Department 17005 Upland Avenue, Fontana (909) 350-7719 <a href="mailto:rstigers@fontana.org">rstigers@fontana.org</a>	ID Fraud Comments: insight on how to take the necessary precautions to keep from becoming a victim of ID fraud. This was Investigator Stigers first association with CLEARs and was very supportive of our organization	No	Inland	Very Good	Jan-06	
Ms. Darcee Jouganatos Department of Justice (916) 227-3747 <a href="mailto:Darcee.Jouganatos@doj.ca.gov">Darcee.Jouganatos@doj.ca.gov</a>	DOJ Audits	No	Superior	Excellent	Jan-06	
Don Tetzloff Walnut Creek Police Dept. 1666 No. Main Street, Walnut Creek, 925-943-5890	Verbal Judo How to use words and body language to defuse situations at the front counter	No	Northern	Excellent	Jan-06	
Det. Lori Law - Fresno PD P.O. Box 1271, Fresno, CA 93715-12	290 PC Information Also provided DOJ materials. Great Information	No	Central	Excellent	Jan-06	

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Carol Hoffman DOJ, Field Operating Program P. O. Box 903427 Sacramento, CA 94203-4270 Phone Number: 916-227-3727 <a href="mailto:carol.hoffman@doj.ca.gov">carol.hoffman@doj.ca.gov</a>	CLETS Policy and Review	No	Southern	Acceptable	Jan-06	
Pam Pauly - DOJ P..O. Box 820200 Sacramento, CA 94203-3870 (916) 227-3589 <a href="mailto:pam.pauly@doj.ca.gov">pam.pauly@doj.ca.gov</a>	Firearms Discussed the AFS system	No	Northern	Excellent	Feb-06	
Dan Jordan, Infotainer Employer: LA County Sheriff Mailing address: 27209 Bidwell I Valencia, CA 91354 (661) 296-9891 <a href="mailto:Dan@InfoMagic.Biz">Dan@InfoMagic.Biz</a>	The A.I.R. of Personal Safety How to recognize a potentially dangerous person or situation and avoid it.	\$350.00	Central Co	Excellent	Feb-06	
Kelly Kramer - DOJ (916) 227-3040 <a href="mailto:Kelly.Kramer@doj.ca.gov">Kelly.Kramer@doj.ca.gov</a>	Child Abuse Reporting Nice informal class with lots of interaction. Very useful training.	No	Superior	Excellent	Feb-06	
Det. Jimmy Robnett Fresno Sheriff's Department PH# 559-488-3540	Domestic Violence How to get help in Fresno County. Video presentation and training on outreach. Thoughtful, engaging	No	Central	Excellent	Feb-06	

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<a href="http://www.fresnosheriff.org">www.fresnosheriff.org</a>	presentation					
Joe Surges Concord Police Department 1350 Galindo Street Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Public Records Act and Subpoenas	No	Inland	Excellent	Feb-06	
Dee Ann Mendoza - DOJ (916) 227-5211 <a href="mailto:deean.mendoza@doj.ca.gov">deean.mendoza@doj.ca.gov</a>	Sex and Arson Registration Explanation of the Sex and Arson Registration and included the Megan's Law website and Open Image Management System. Very informative had lots of pertinent information to share.	No	Inland	Excellent	Mar-06	
Joe Surges Concord Police Department 1350 Galindo Street Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Subpoena's	No	Northern	Excellent	Mar-06	
Captain Tim Bos Clovis Police Department 559-324-2400 <a href="mailto:timbo@cityofclovis.com">timbo@cityofclovis.com</a>	Verbal Judo Humorous presentation and training on the verbal skills needed to do our jobs with law enforcement	No	Central	Excellent	Mar-06	
Sgt. Shea Johnson Santa Cruz County Sheriff	Community Policing & Hostage Negotiations Overview of Hostage Negotiations for the Santa Cruz S.O. Tours of their command post and Bomb Squad Veh. Shown their bomb robot and given demo of "throw phone" used during hostage negotiations.	No	Northern	Excellent	Apr-06	

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Robin Brown DOJ	Introduction of new area DOJ representative Had a question and answer session	No	C.Coast	Excellent	Apr-06	
Maria Pimentel DOJ	Audits	No	Central	Outstandin	Apr-06	
Dan Jordan, Infotainer LA County Sheriffs Dept. Mailing address: 27209 Bidwell Ln Valencia, CA 91354 (661) 296-9891 <a href="mailto:Dan@InfoMagic.Biz">Dan@InfoMagic.Biz</a>	The A.I.R. of Personal Safety	\$300.00	Southern	Excellent	Feb-06	
Cheryl Acrey AcreyMindWellness 14540 Dickens Street #107 Sherman Oaks, Ca 91403 888-788-9830 AcreyMindWellness.com	Communication and stress management	No	Southern	Excellent	Mar-06	
Matthew Shields U.S. Secret Service 200 W. Santa Ana Blvd #200 Santa Ana, CA 92701 714-246-8257	Identity theft, fraud and counterfeit currency	No	Southern	Excellent	Apr-06	
	<b>Region I Training:</b>					
Bret Smith -Chief,Marysville PD	Team Building		Region I	Excellent	May-06	
Jim Engleman – Marin County SC	Budgets & Finance		Region I	Good	May-06	
Joe Surges - Concord Pd	Records Retention		Region I	Good	May-06	

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	<b>Region II Training:</b>					
Sgt. Erik Raney - SBSB	Media and Public Relations	No	Region II	Excellent	Jun-06	
Cmdr. Don Patterson - SBSB	Persumpstons	No	Region II	Excellent	Jun-06	
Pam Pauly - DOJ	Firearm Tracing / Gun Reporting	No	Region II	Good	Jun-06	
Laurie Marquez - DOJ	Automated Property	No	Region II	Good	Jun-06	
Joe Surges - Concord PD	Public Records Act / Subpoenas	No	Region II	Excellent	Jun-06	
	<b>Region III Training:</b>					
Carol Hoffman - DOJ	Update on CalPhoto, Automated Archives, Megans	No	Region III	Poor	May-06	
	Law Enhancement for Law Enforcement and					
	Child Protection Agency					
Dan Jordan (661) 296-9891 <a href="mailto:Dan@InfoMagic.Biz">Dan@InfoMagic.Biz</a>	Public Speaking: Overcoming the #1 Fear	\$350.00	Region III	Excellent	May-06	
Marc Contreras Cypress Police Department 5275 Orange Avenue Cypress, CA 90630 714.229.6609 <a href="mailto:mcontreras@ci.cypress.ca.us">mcontreras@ci.cypress.ca.us</a>	PowerPoint and its benefits	No	Southern	Excellent	May-06	
Jane Lee Placer County Sheriff	Assistance for victims of Domestic Violence Peace for Families of domestic violence in Placer County	No	Superior	Good	Jun-06	

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Tim Hennessy	The Evaluation Process	No	Northern	Excellent	Jun-06	
Contra Costa County Sheriff's Office 40 Glacier Dr., Martinez 925-313-2461 <a href="mailto:Thenn@So.Co.Contra-Costa.Ca.US">Thenn@So.Co.Contra-Costa.Ca.US</a>	How evaluations should be written, using a seven step process					
Deputy Chief Jim Nunn SBSO - Retired	Managing Generations Covered the challenges involved in supervising the different generations: baby boomers, x-generations, nexers, etc. Different values & work ethics & how the different generations interact.	No	Inland	Excellent	Jun-06	
Ralph Rosado State Parole	Supervised Release File	No	Central	Good	Jul-06	
San Diego Center for Community Solutions. Contact: Margaret Slaska 619-697-7477 <a href="mailto:msslaska@ccssd.org">msslaska@ccssd.org</a>	Resources for Domestic Violence/Sexual Assault Victims and applicable laws.	No	Border	Good	Jul-06	
Glen Schnoor Murrieta PD	Child Abuse How Myspace.com influences child abuse.	No	Inland	Good	Jul-06	
Officer Randy Burkhammer Fremont Police Department	On Line Reporting Demonstrated a program used for on-line reporting for citizens.	No	Northern	Excellent	Jul-06	

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Robert Brekenfeld Santa Ana Police Dept. 714.245.8009 <a href="mailto:rbrekenfeld@ci.santa-ana.ca.us">rbrekenfeld@ci.santa-ana.ca.us</a>	Terrorism and Weapons of Mass Destruction	N	Southern	Excellent	Jul-06	
Detective Joe Rangel Auburn Police Department 1215 Lincoln Way. Auburn, CA 95603 530-823-4237 <a href="mailto:jrangel@auburn.ca.gov">jrangel@auburn.ca.gov</a>	Personal Self Defense for Women	N	Superior	Excellent	Jul-06	
David Burch DOJ 916-227-3733	Data Base Audits How and why database audits are conducted. What DOJ is looking for. Covered MPS, Weapons, 180's, etc.	No	Inland	Good	Aug-06	
Joan Batie DOJ 916-227-3728 <a href="mailto:joan.batie@doj.ca.gov">joan.batie@doj.ca.gov</a>	CLETS Procedres and Review Presented the various components of CLETS procedures and review. Questions concerning security issues and audits were also addressed.	No	Central	Very Good	Aug-06	
Keith LeBrun LASD	Rap Sheet Interpretation	No	Southern	Good	Aug-06	
Chief Bret Smith	Characteristics of professional written communication	\$60 pr hr	Superior	Excellent	Aug-06	
Randy Poole, Manager Department of Justice (916) 227-3506	Megans Law / 290 Registrants/ Adam Walsh Law He was well received and presented a good topic. for discussion. The speaker was open to questions	No	Central Co	ExceleInt	Oct-06	

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<a href="mailto:randy.poole@doj.ca.gov">randy.poole@doj.ca.gov</a>	and interaction with the audience. Very well put together presentation. Mr. Poole is very good. He presented very useful info to all in attendance.					
<b>PRESENTER</b>	<b>TOPIC</b>	<b>FEE</b>	<b>CHAPTER</b>	<b>RATING</b>	<b>MO/YR</b>	<b>VIDEO</b>
Dr. Larry Marrion 7960 Silverton Ave, Ste. 201 San Diego, CA 92126 Phone Number: (858) 549-4337 <a href="mailto:hrmspro@sbcglobal.net">hrmspro@sbcglobal.net</a>	Building and Sustaining Professional Relationships Dealing with work relationships; how to keep them on a professional level;how to deal with "problem" employees; how to deal with non-work interruptions. Dynamic speaker, exercises right on target.		Inland	Excellent	Oct-06	
Penny Miles, Heidi Lange Department of Justice <a href="mailto:penny.miles@doj.ca.gov">penny.miles@doj.ca.gov</a>	UCR Reporting, emphasis on DV reporting		Superior	Excellent	Oct-06	
Don Lawson Concord PD 1350 Galindo Street Concord, CA 94520	Identity Theft and Fraud Outstanding training So much information to use to protect oneself. Important information ; good presentation	No	Northern	Excellent	Nov-06	
Laurie Marquez & Laura McKissick DOJ (916) 227-2114 <a href="mailto:laura.mckissick@doj.ca.gov">laura.mckissick@doj.ca.gov</a>	Automated Property Systems & Stolen Vehicle Systems Both speakers were knowledgeable on their topics.	No	Inland	Excellent	Nov-06	
Lt. Mike Boudreaux Tulare County Sheriff's Department 2404 w. Burrell Ave. Visalia, CA 93291	Homeland Security. Updates on 911 Task Force	No	Central	Excellent	Nov-06	
PELCO Enterprises PELCO International Enterprises 3500 Pelco Way, Clovis, CA 93612	Tour of PELCO Enterprises Pelco provides security technology world wide. Tour included lunch provided by PELCO and a visit to their	No	Central	Excellent	Dec-06	

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(559) 292-1981 <a href="http://www.pelco.com">www.pelco.com</a>	911 Memorial Site. Unanimous concensus tour was exceptional and it was easy to see why PELCO is a world leader in security.					
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Joe Surges Concord Police Department 1350 Galindo Street Concord, CA 94520 925-671-3005 <a href="mailto:josephs@cpd.ci.concord.ca.us">josephs@cpd.ci.concord.ca.us</a>	Legislative Year in Review	No	Northern	Excellent	Dec-06	
<b>2007</b>						
Sr. Det. Alan Lorton Mailing address: Corona PD Phone Number: (951) 279-3538 <a href="mailto:Alan.Lorton@ci.corona.ca.us">Alan.Lorton@ci.corona.ca.us</a>	Youth Diversion Program Sr. Det. Lorton spoke on the Youth Diversion Program at his agency. He presented information on keeping the minor offenders out of the probation/court system with this diversion program.	No	Inland	Good	Jan-07	
Randy Poole DOJ	Megan's Law, 290 Registration & Adam Walsh Law	No	Northern	Excellent	Jan-07	
Detective Aguilar Tulare County Sheriff's Department 2404 West Burrel Ave (559) 737-4504	Tulare Co SD Gang Task Force ID most active gangs in CA, desc. Their activites, philosophy and motives. Discusses new gang enhancements for criminal convictions.	No	Central	Excellent	Mar-07	No
Peggy Kelly DOJ	Domestic Violence Restraining Orders	No	Northern	Excellent	Mar-07	
Jon Hatton DOJ 4949 Broadway Room G234 Sacramento, CA 95820 (916) 227-1890 <a href="mailto:jon.hatton@doj.ca.gov">jon.hatton@doj.ca.gov</a>	VCIN and SRF Overview including responsibility of DOJ and agencies to utilize the info available. Provided updated CJIS data manuals.	No	Central	Good	Apr-07	No

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Susan Houston DOJ PO Box 903417 Sacramento, CA 94203-4170 (916) 227-6913 <a href="mailto:susan.houston@doj.ca.gov">susan.houston@doj.ca.gov</a>	Record Sealing Handouts regarding sealing. Simply read the slide show as presented. Did add any info and didn't offer any explanations. Her allotted time was 2 hours and only took 45 minutes	No	Inland	Poor	Apr-07	No
Joe Surges Concord PD 1350 Galindo, St. Concord, CA 94520 925-671-3005 <a href="mailto:josephs@ci.concord.ca.us">josephs@ci.concord.ca.us</a>	Subpoenas	No	Northern	Excellent	Apr-07	No
Penny Miles DOJ	UCR/ECARS	No	Northern	Excellent	May-07	No
Sgt. Courvette Placer County Sheriff's Office 2775 Richardson Dr. Auburn, CA 95604 530-889-7800	Communications Barriers	No	Northern	Excellent	May-07	No
Joe Surges Concord PD 1350 Galindo, St. Concord, CA 94520 925-671-3005 <a href="mailto:josephs@ci.concord.ca.us">josephs@ci.concord.ca.us</a>	Legislative Updates	No	Central	Excellent	Jun-07	No
Lt. Robert Pruitt San Bernardino SD 655 E. 3rd St. San Bernardino, CA 92414	Release of Records Discussed how San Bernardino makes decisions to release. Knew topic well but delievery was extremely dry	No	Inland	Poor	Jun-07	No

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Robin Brown DOJ 916-227-0470	Rap Sheet Interpretation Training	No	Northern	Excellent	Jun-07	No
Gordon Van Cleve 1-800-777-9376 <a href="mailto:g.vancleve@caeap.com">g.vancleve@caeap.com</a>	Crucial Confersations stress management in work and private lives; how to avoid stress along with ideas of how to relieve it	\$100	Inland	Excellent	Jul-07	No
Detective Frank Wooldridge Bakersfield PD 1601 Truxton Avenue Bakersfield, CA 661-326-3800	Training Supervisors on Wellness Program Is a POST certified Master Trainer in the area of employee wellness. Discussed curriculum he developed to teach LE superviosrs on how to design and implement a wellness program	No	Central	Good	Jul-07	Np
Eric Henderson DOJ	DOJ Automated Archive System Accessing and use of Automated Archive System	No	Superior	Excellent	Jul-07	No
Julie Alvarez San Bernardino DA Victim/Witness 316 N. Mt. View San Bernardino, CA 92415 909-388-4900 <a href="mailto:jalvarez@da.sbcounty.gov">jalvarez@da.sbcounty.gov</a>	Victim Witness Program Explained the different programs and how they work	No	Inland	Good	Aug-o7	No
Detective Cal Walstad Roseville Police Department 1051 Junction Blvd. Roseville, CA 95678 916-774-5074 <a href="mailto:cwalstad@roseville.ca.us">cwalstad@roseville.ca.us</a>	Computer Crimes and ID Theft	No	Superior	Excellent	Aug-07	No
Peggy Kelly DOJ PO Box 903387 Sacramento, CA 94203-3870 916-227-6876	Overview of DVROS - more courts are beginning to enter restraining orders rather than forwarding to law enforcement to do so. Had good handouts	No	Central	Excellent	Sep-07	No

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<a href="mailto:peggy.kelly@doj.ca.gov">peggy.kelly@doj.ca.gov</a>						
Clark Hansen San Bernardino County DA	How the DA reviews cases and makes filings; how cases proceed through court	No	Inland	Excellent	Oct-07	No
Jeanne Roy Riverside County DA						
Joe Surges	2007 Leg Update	No	Northern	Excellent	Dec-07	No
<b>2008</b>						
<b>2008</b>						
<b>PRESENTER</b>	<b>TOPIC</b>	<b>FEE</b>	<b>CHAPTER</b>	<b>RATING</b>	<b>MO/YR</b>	<b>Video</b>
Peggy Kelly DOJ P.O. Box 903387 Sacramento, CA 94203 <a href="mailto:peggy.Kelly@doj.ca.gov">peggy.Kelly@doj.ca.gov</a>	<b>DVROS</b> Restraining Order Interpretation & Update Comments that instructor was very dynamic and provided excellent training	No	Superior	Excellent	Feb-08	No
Alina McCanally DOJ	<b>DVROS</b> - Comments: 2 hrs allotted for presentation, finished in 1 hr; present more info than what is on the Powerpoint slides; just read from the slides; speak louder and repeat audience questions so all can hear; a lot of information not presented well in a short time.	No	Northern	Good	Feb-08	No
Gordon Van Cleve, LCSW 1615 Orange Tree Lane, Ste 101 Redlands, CA 92374 909.307.3240 <a href="mailto:G.VanCleve@CAEAP.com">G.VanCleve@CAEAP.com</a>	<b>Crucial Conversations</b> - Comments: Very well-organized speaker. Training consisted of suggestions for conducting crucial conversations such as redirecting employee behavior/conduct. Twelve ratings were submitted with all 5's, and two indicated that there was not enough time allotted for the presentation. Other comments included, BEST speaker seen at CLEARs, wish there was more time for the topic, very valuable training.	No	Inland	Excellent	Jan-08	No

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Chief David Gullo	<b>Strategies for Responding to and Diffusing Hostile Encounters</b>	Yes,	Inland	Excellent	Feb-08	No
Campbell Police Department PO Box 824	Presentation gives employees, including managers & supervisors the opportunity to recognize and identify ways to respond to potentially violent individuals in the workplace by recognizing threats, staying calm and getting help. Very interactive session many questions and answers during the presentation.	\$200 + airfare				
408.718.0001 <a href="mailto:peteegu@aol.com">peteegu@aol.com</a>						
Terri Mackey	<b>ARJIS - Data Entry</b>	No	Border	Excellent	Mar-08	No
San Diego County Sheriffs Dept. 9621 Ridgehaven Ct. San Diego, CA 92193-9063 959 974-2154 <a href="mailto:terri.mackey@sdsheriff.org">terri.mackey@sdsheriff.org</a>	Terri is a supervisor in the Sheriff's Department's data entry unit. She is a subject matter expert on ARJIS (Automated Regional Justice Information System), into which most San Diego County law enforcement agencies enter information. Terri brought 5 different handout packets which cover all phases of data entry and inquiry. The "cheat sheets" she provided will be of great benefit to our members. Note ** This presentation applicable only to San Diego agencies **					
Dan Jordan, Infotainer <a href="mailto:Dan@infoMagic.Biz">Dan@infoMagic.Biz</a> 661 313-6255	<b>The A.I.R. of Personal Safety</b> Very entertaining - good interaction with attendees Dan was a great speaker! Dan Jordan is always entertaining & quite serious about teaching personal protection. This applies to work situations as well as everyday personal life. Great information Loved it	Yes \$350	Inland	Excellent	Mar-08	No